### **Training Title**

# **SECURITY INCIDENT MANAGEMENT & INVESTIGATION**

## **Training Duration**

5 days

### **Training Venue and Dates**

Security Incident Management &	5	03 <sup>rd</sup> to 07 <sup>th</sup>	\$5,500	Cairo, Egypt.
Investigation		August 2025		

Trainings will be conducted in any of the 4 or 5 star hotels.

## **Training Fees**

• 5,500 US\$ per participant for Public Training includes Materials/Handouts, tea/coffee breaks, refreshments & Lunch.

### **Training Certificate**

Prolific Consultants FZE Certificate of Course Completion will be issued to all attendees.

### **COURSE OVERVIEW**

# **COURSE DESCRIPTION**

Security incident management and investigations are critical for identifying, responding to, and resolving security breaches effectively. This approach focuses on minimizing impact, uncovering root causes, and implementing measures to prevent future incidents, ensuring organizational resilience and data integrity. This training program offers comprehensive instruction in effectively managing security incidents and conducting thorough investigations. Through it, participants will be equipped with the skills necessary to handle security incidents professionally and ensure the integrity of investigative processes.

### **COURSE OBJECTIVES:**

At the end of this program, participants will be able to:

- Explore the key components of incident management and differentiate between emergencies, incidents, and accidents.
- Develop an incident management plan tailored to their organization's needs.
- Perform investigative principles to gather and analyze evidence effectively.
- Identify and execute appropriate response actions for various incidents, ensuring business continuity.
- Lead and manage investigations, ensuring proper evidence collection, scene preservation, and adherence to investigation methodologies.

### **SUITABLE FOR:**

✓ Security managers/supervisors and personnel.



- √ Company investigators.
- √ Human resource professionals.
- ✓ Site managers.
- √ Safety and incident response team members.
- ✓ Business owners.

# **TRAINING METHODOLOGY:**

A highly interactive combination of lectures and discussion sessions will be managed to maximize the amount and quality of information and knowledge transfer. The sessions will start by raising the most relevant questions, and motivate everybody find the right answers. You will also be encouraged to raise your own questions and to share in the development of the right answers using your own analysis and experiences. Tests of multiple-choice type will be made available on daily basis to examine the effectiveness of delivering the course. Very useful Course Materials will be given.

### **COURSE OUTLINE:-**

### **DAY 1:**

Introduction to Incident Management and Investigations:

- Incident management, Incident response.
- Differences between an Emergency, Incident, and Accident.
- Security incidents and safety incidents.
- Business Continuity Management BCMO.
- Evidence collection and continuity of evidence.
- External and internal investigations.

### **DAY 2:**

The Fundamentals of Incident Management:

- Initial response, Incident classification, Incident management team requirements.
- Reporting and escalation procedures.
- Integrated Incident Management Response.
- Site-specific emergency procedures.
- 5 Priorities when responding to specific Incidents.
- Conducting debriefs post-incident.
- 5C's to Incident Management.

### **DAY 3:**

**Application of Incident Management Plan:** 

- What is an Incident Management Plan.
- Constructing an Incident Management Plan for the organization.
- Techniques required to implement the plan.
- Implement the incident management plan.

# **DAY 4:**

# **Principles of Investigations:**

- Locard's Exchange Principle.
- Establishing an investigative mindset.
- Observation skills and Rules of Investigation.
- How to plan an investigation.
- Decision-making process.
- How to handle working with victims and suspects.

## **DAY 5:**

# **Principles of Investigations:**

- Priorities on attending the scene.
- Principles and types of searches.
- Types, value, and collection of evidence.
- Crime scene preservation.
- Crime typology and how it affects investigations.
- Common Questions and Answers regarding investigations.
- Investigation Methodology.

Case Studies, Last Day Review	, Discussions & Pre & Pos	st Assessments will be carried out.